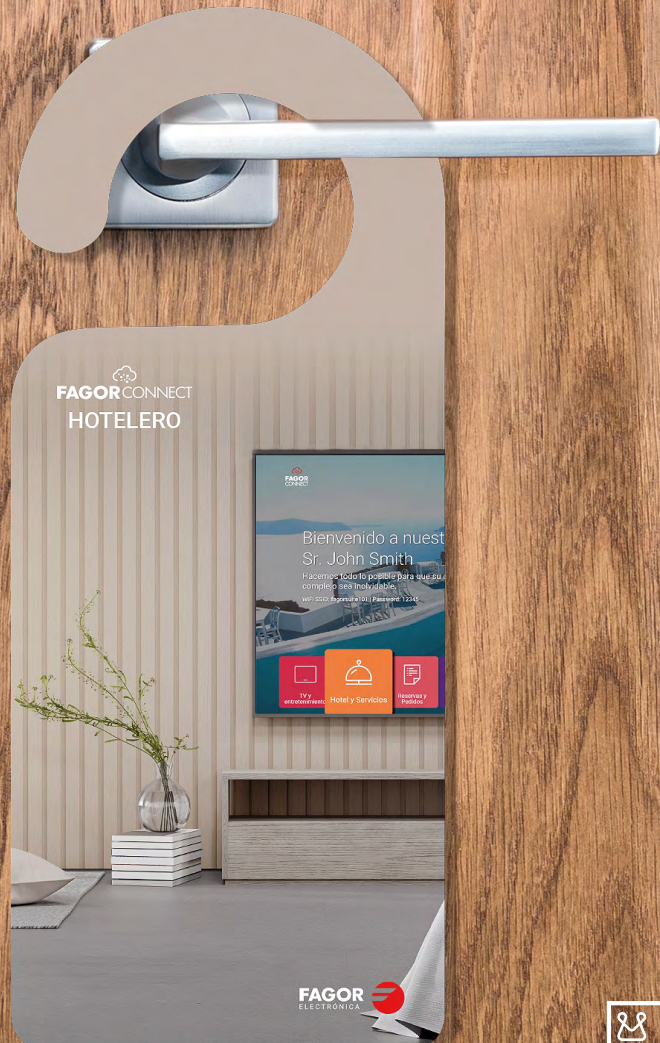



FAGORCONNECT

The multimedia platform of digital services for the Hotel



Welcome to the hotel of the future.

In the Hospitality world, the use of technology has increased by 200% in the last year:

- Content streaming
- Bandwidth consumption per guest
- Use of contactless features (mobile TV, digital directories and in-room requests).

Technology is here to stay, facilitating internal employee efficiency and enhancing the guest experience.

Technology is here to stay

More than 50 years of experience in the market endorse the professionalism of Fagor Electrónica as your preferred partner, to carry out the project that will transform your business for good.

Your preferred partner for your digital transformation: easy and in company.



Reasons why Fagor Connect is the best ally for digital growth



1. IMPROVE THE GUEST EXPERIENCE

We open doors for you to attract new customers and build customer loyalty.



2. BOOSTS STAFF EFFICIENCY

Helps employees become more efficient in their operations and processes.



3. INCREASE REVENUE

We offer you new sources of recurring revenue.



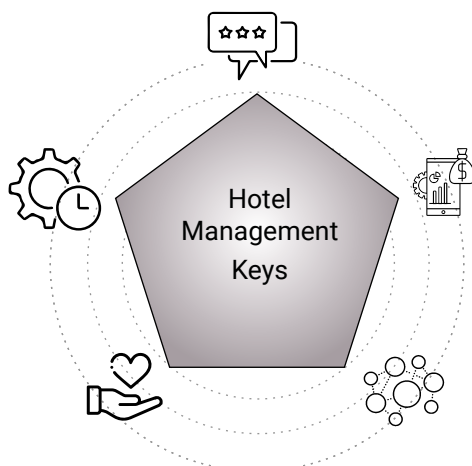
4. FACILITATES SYSTEM INTEROPERABILITY

It is interoperable and integrable with multiple systems and vendors.



5. ENSURES LIFECYCLE SERVICES

As a key business partner, we ensure service throughout the entire lifecycle.





Personalized experience for a digital guest.

Our experts study the needs of your establishment, understand your business model, define the most appropriate solution for the best performance and impact on your business. the best performance and impact on the on the main pillars of your business.

Together we design the solution and our experts deliver it to be ready.



















Platform management easy and intuitive

We train you, advise you on the content of modules and functionalities and detect the potential of the environment. We offer digital services for the different profiles that are part of the hotel management:

Centralized, easy and intuitive service management.

PROFILES

FUNCTIONS

PROFILES	FUNCTIONS			
Hotel management	 Dashboard (permissions, profiles)	 Satisfaction questionnaire	 Sales analytics	
IT Dpt.	 Interoperability (PMS, POS...)	 Smart Room integrations	 Gadgets management	
Operations / services	 TV channels order	 Content design & management	 Concierge (guest request)	
Marketing & sales	 Digital signage management	 Loyalty program	 Offers & Discounts	 News & announcements
Customer service	 Auto check-in	 Guest management	 Bookings & payments management	 Messages with guests



Interactive TV Personalized

Integrable with all TVs and 100% compatible with the standard and hospitality range of the main leading manufacturers.

By integrating the hotel PMS software, it allows to customize the platform to each guest. Automatically, it is possible to manage messages, sort the channels to the guest's language, among other services.

All in a centralized and simple way, thanks to the Cloud Connect server.



SMART ROOM KNX home automation

The fact of being able to control the lights, curtains or the temperature of the room, by means of the cell phone or the television can be something really comfortable and appreciated by the guest.

Warm comfort to the satisfaction of each guest.





CASTCONNECT

Linking the cell phone to the Chromecast of the hotel's TV, to stream your own content or OTT platforms (Netflix, Youtube, etc.) is fast, simple and intuitive.

Feeling at home has never been so easy.



WICONNECT Captive wifi portal

Wiconnect is high-speed connectivity and 100% guaranteed coverage. Customer satisfaction is increasingly based on the quality of their Internet connection.

Digital guests demand quality bandwidth.

With Fagor Connect, it is possible to manage and allocate bandwidth tailored to each type of customer.





APP Fagor Connect

Messages with reception, notifications, booking a yoga class or a guide to the most interesting places to visit, these are some of the services that can be made available to guests thanks to the hotel's mobile application.

All the information at the click of a button.



Digital signage

Touch totem, timeline, personalized signage, promotions...

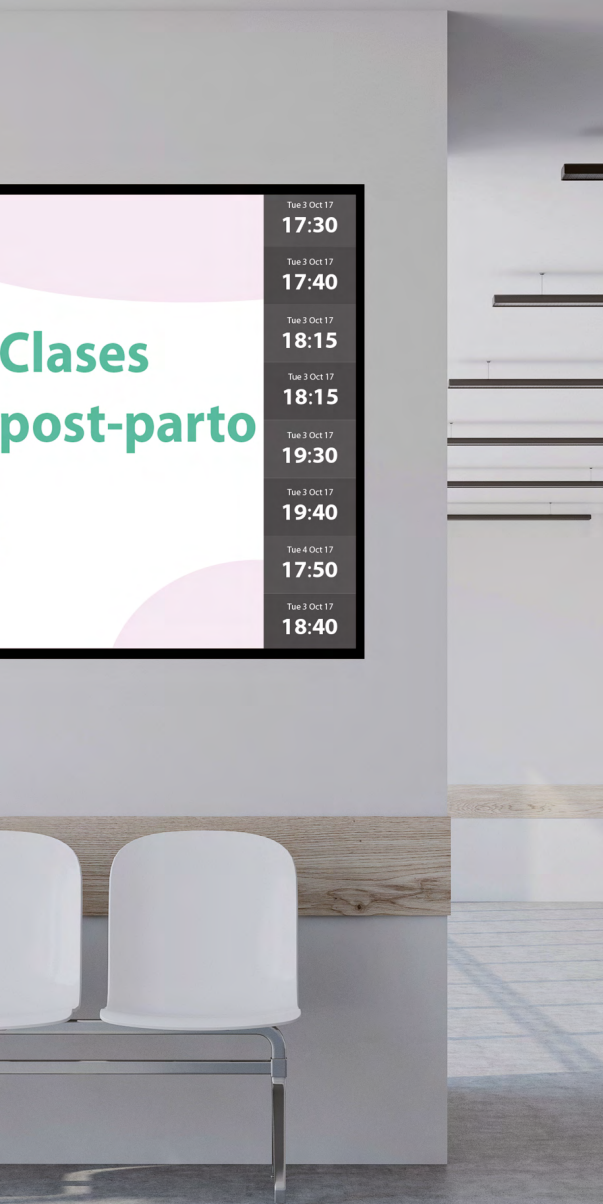
What if you could manage all the information screens centralized?

Each screen in the hotel becomes a strategic point of information or advertising.

From the server, designing and creating content for the guest becomes easier and more intuitive than ever: external advertising, activities, internal offers, corporate channel, etc.



Digital expertise for the well-being of people.



Interactive solutions for all those health centers, hospitals, clinics, nursing homes, that ally themselves with technology to improve the quality of their services to patients.

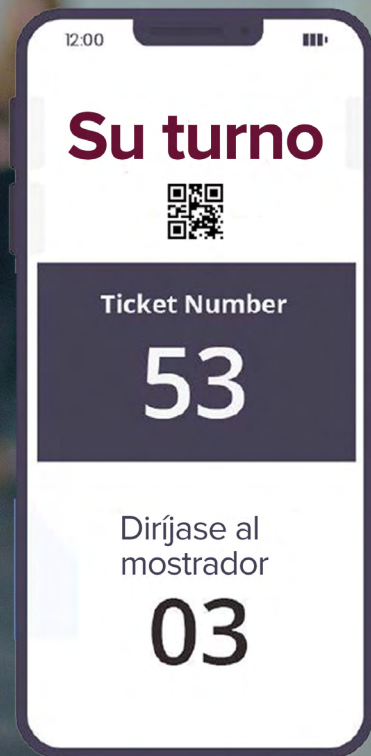
- **Fagor Connect Wellness:** interactive content promoting health and wellness.
- **Digital Signage:** signpost your spaces with the ability to adapt to the needs of each moment.
- **TVConnect:** make recovery like a guest in a hotel.
- **Smart pass system:** manage queues in a way that makes the wait worthwhile.
- **Cast Connect:** give more and they will feel at home.
- **Reservations:** make recovery activities at the guest's pace and enjoy menus at their leisure.



Smart pass management

This system allows the user to know in real time the information related to the waiting time of his appointment, making it possible to optimize his time.

In addition, the manager can control the capacity of his spaces, improving the comfort of the users present.



INTERACTIVE TV AND CASTCONNECT

The screen in the room is no longer an exclusive tool for watching TV.

With Cast-connect, users can watch their own and OTT content (Netflix, Youtube, etc.) on the screen in their room, using the hospital's or residence's WiFi.



NETWORK INFRASTRUCTURE

We provide solutions for high-speed local area networks based on the latest optical technologies such as GPON.

- **Why GPON?**
- Optical technology immune to electromagnetic interference.
- Encrypted information to guarantee the **highest security**.
- **Integrates** all IP services through a single network: IPTV, VoIP, WIFI, access control...
- It is a **passive network with practically no losses**, thus reducing the use of electrical energy (up to 84% compared to a copper network).
- **LEED** (Leadership in Energy and Environment Design) certification according to ITU-T.

- IPTV and multiprocessing **headend** equipment.
- LAN network equipment in ethernet or GPON technology.
- Management of wifi access profiles for customers and employees.
- Remote management software via WEB.
- Maintenance and incident management services.

At Fagor Connect we offer:



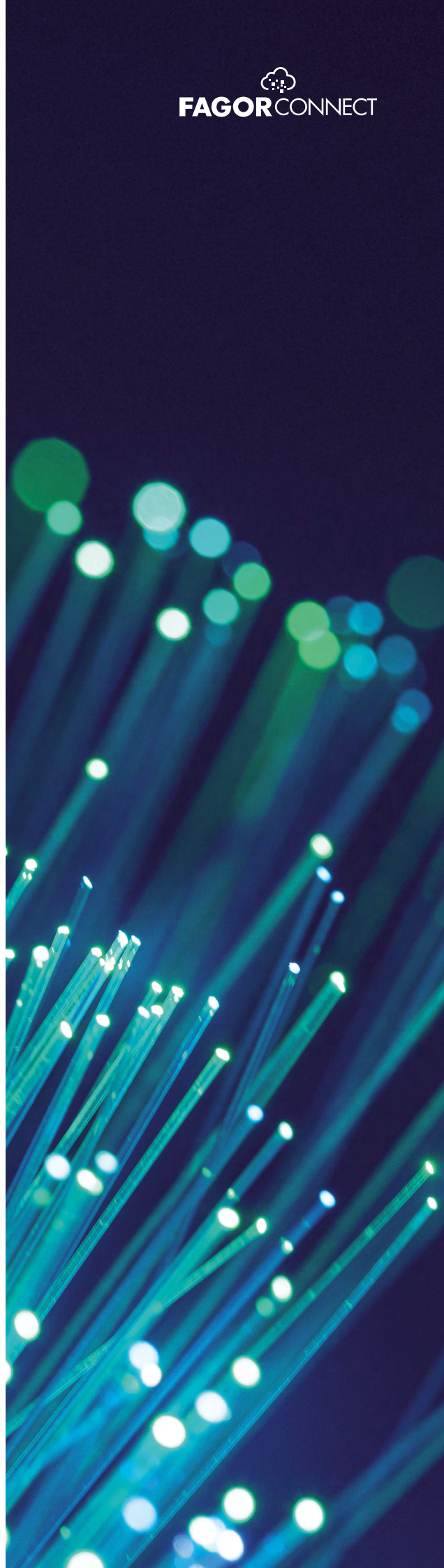
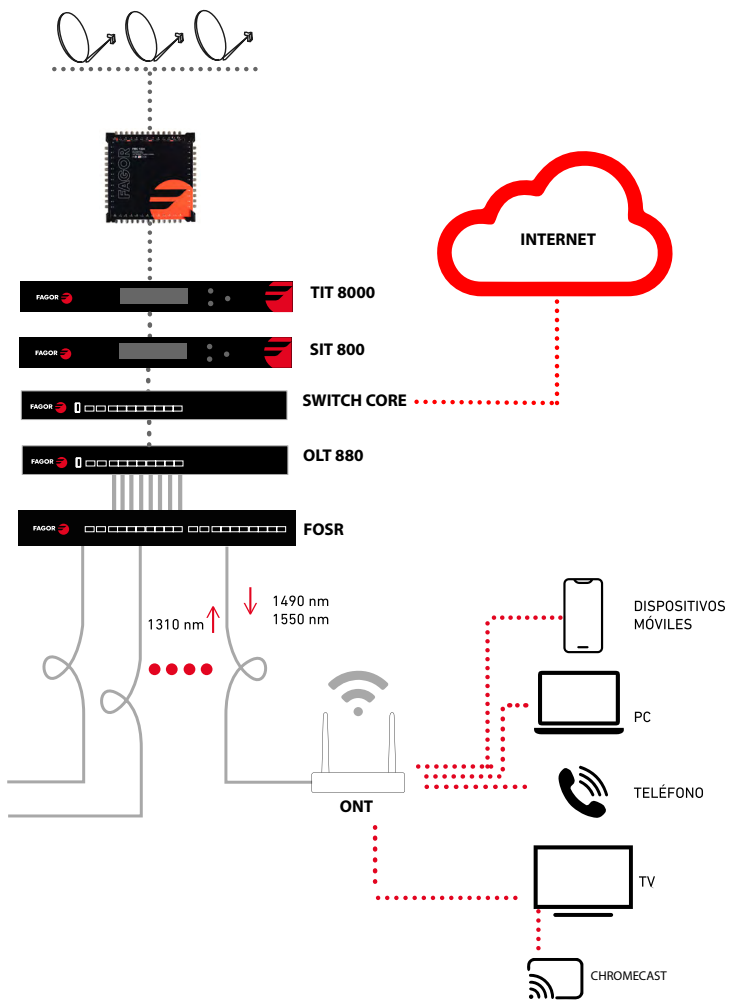
Project
management

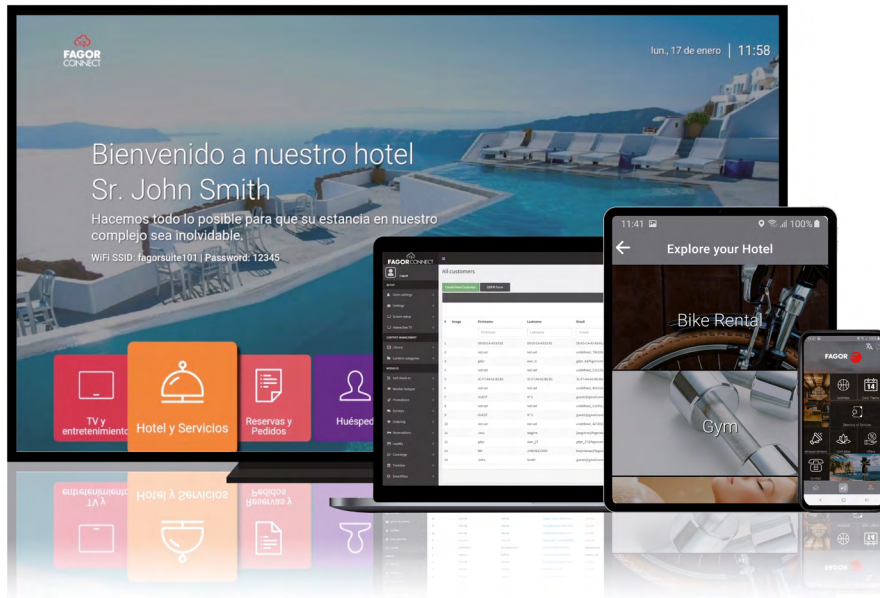


Integration and
interoperability with
other hotel software
systems



Set-up and
certification





FAGORCONNECT
bienestar

Contents for a more zen and healthy stay.

FAGORCONNECT
smart bussiness

Integrations for a smarter business that generates revenue.

FAGORCONNECT
COMUNIDAD SOSTENIBLE

Generating wealth in the environment and being a sustainable business is a value.

FAGORCONNECT
SERVICE

We advise, design together, integrate and accompany you to grow.

FAGORCONNECT
STAFF DIGITAL

Increased host-employee interaction and interdepartmental communication.